

# HARRROW PLANNING SERVICES 2003-2004

## PERFORMANCE MONITORING

	Full Year 2002 /03	Apr	May	Jun	1 <sup>st</sup> Quart er numbers	Jul	Aug	Sep	2 <sup>nd</sup> Quart er numbers	Oct	Nov	Dec	3 <sup>rd</sup> Quart er numbers	Jan	Feb	March	Full Year	% increa se from 2002/0 3
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### DEVELOPMENT CONTROL

Applications																			
DC1	Received	2850				799			792										
DC2	Determined	2475				734			712										
DC3	Decisions Granted: Nos (%)	1669 (80%)				468 (75%)			423 (68%)										
DC4	Delegated decisions: Nos (%)	2107 (85%)				634 (86%)			614 (86%)										
DC5	Decided in 8 weeks: Nos (%)	1448 (58.5%)				503 (68%)			523 (73%)										
DC6	Major apps decided in 13 weeks: Nos (%)	10 of 31 (32%)				2 of 12 (17%)			11 of 26 (42%)										
DC7	Minor apps decided in 8 weeks: Nos (%)	126 of 344 (37%)				33 of 95 (35%)			69 of 207 (33%)										
DC8	Other apps decided in 8 weeks: Nos (%)	1186 of 2100 (56%)				47 of 627 (7.5%)			954 of 1213 (79%)										
DC9	Reversals of officer Rec. (Committee)	31	4	0	0	4	0	1	6	11	1								

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DC10	Application fees received (£'000's)	519.4			147.8				155.0										
		25			80				037										
DC11	DC net cost / head of population (£)																		
DC12	Average fee per application (all) (£)	182			185				196										
DC13	Gross cost per application received (£)	422																	
DC14	Net cost per application received (£)	240																	
DC15	Consult'ns: Sent Replied (%)	27487 4526 16.5																	
DC16	Legal (S.106) Agreements authorised	12																	
<b>Appeals</b>																			
DC17	Lodged	85	8	11	6	25	7	7	11	50	6								
DC19	(i) by written representat'n	56	6	6	4	14	6	5	8	33	5								
DC20	(ii) by Informal Hearing	20	1	4	2	7	1	2	3	13	1								

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DC21 (ill)by Public Inquiry	9	1	1	-	2	-	-	-	2	-									
DC22 Determined Allowed: Nos (%)	86 39 45%	2	2	4	8 25%	2	3	-	13 7%	4									
<b>Enforcement / Complaints</b>																			
DC24 Complaints received	633	56	45	74	175	74	73	102	249	76									
DC25 Enforcement Notices served	27								9										

**BUILDING CONTROL**

<b>Full Plans Applications</b>											
	<b>Full Plans received</b>	<b>1242</b>	<b>126</b>	<b>133</b>	<b>140</b>	<b>399</b>	<b>138</b>	<b>89</b>	<b>82</b>	<b>708</b>	<b>110</b>
BC1	Full Plans received	1242	126	133	140	399	138	89	82	708	110
BC2	Plans vetted in 15 days (%)	96	99	85	90	89	98	97	96	93	96
BC3	Decided within 5 weeks or 8 weeks by agreement (%)	100	100	100	100	100	100	100	100	100	110
<b>Building/Commencement Notice applications</b>											
BC4	Building Notices received	682	62	70	68	200	68	60	72	400	69

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<b>Financial</b>																			
BC5	Application income (£'000's)	706				275				487									
BC6	Net cost per application (£)	-39.1								-121									
BC7	Gross cost per application (£)	319								317									
BC8	Average charge income per app'n (£)	358								439									
BC9	Net cost per head of pop (£)	-0.36								-0.63									
BC10	Value of work (est) (£ m)	63.7				16m				31m									
BC11	Net cost per head of population (£)																		
BC12	(i) Charge earning	-0.36								-1.07									
BC13	(ii) Non-charge earning	0.75								0.41									
BC14	(iii) Net expenditure per head for total Building Control	0.39								-0.73									
<b>Workload</b>																			

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BC15	Projects commenced	1069				310				763										
BC16	Projects completed (%)	59.4				41.1				34.7										
BC17	Inspections carried out	1261				2944				5972										
BC18	Average number of inspections carried out / completed job	6.1				7.65				7.9										
BC19	Site visits per technical officer	1096				226				459										
BC20	Applications per technical officer	185				46.5				86										
<b>Enforcement</b>																				
BC21	Notices served	0	0	0	0	0	0	0	0	0										
BC22	Works discovered without notification	89	4	6	4	14	6	5	7	32	8									
<b>Letters and Correspondence</b>																				
BC23	Letters received	5006				1893				2941										
BC24	Letters replied to within 10 days (%)	71				73				74										

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BC25	Telephone calls answered within 5 rings (%)	89	86	85	86	82	84												
<b>Approved Inspector Initial Notices</b>																			
BC26	Domestic initial notices	12			87				11										
BC27	Units	242			150				177										
BC28	Estimated loss of income (£)	47,800			24,686				30,967										
BC29	Non-domestic initial notices	23			8				21										
BC30	Estimated value of work (£)	1.23 m			1.09 m				2.3m										

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BC31	Estimated loss of income (£)	15,316		9,677				20,907										
<b>FORWARD PLANNING</b>																		

Development Pipeline																		
FP1 (a)	New housebuilding: dwellings completed (gross)	640						243										
(b)	dwellings permitted (gross)	1284						211										
(c)	percentage affordable, permitted	45%						43.6%										0%

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(d)	percentage built on previously developed land	100 %																	
FP2	House conversions and change of use built - net increase in dwellings	55																	
FP3	Business, industrial and warehousing development ('000's sq.ms.)	N/A																	
<b>Development Appraisal</b>																			
FP4	Development briefs/area guidelines: (a) approval for consultation purposes (b) completed following consultations	1							0										
		0							1										



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<b>FP5</b>	<b>Conservation</b>	<b>18</b>				<b>18</b>				<b>18</b>									
	Conservation areas with policy guidelines	<b>64%</b>				<b>64%</b>				<b>64%</b>									
<b>FP6</b>	Listed buildings at risk and as % of total	<b>10</b>	<b>10</b>				<b>10</b>												
		<b>3.7%</b>	<b>3.7%</b>				<b>3.7%</b>												
<b>FP11</b>	<b>Tree Preservation</b>																		
	Tree Preservation Orders:																		
	(a) confirmed orders	<b>2</b>								<b>1</b>									
	(b) number of trees	<b>14</b>								<b>15</b>									
<b>FP12</b>	<b>Other items</b>																		
	Net cost per head of population per year (Forward Planning). Excluding capital financing																		
<b>PS1</b>	<b>General Planning</b>																		
	Gross cost of Planning per head of population excluding Building Control																		

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<b>PSS2</b>	Letters (a) number received (b) percentage of replies in 7 days																		
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